## **Producer Renewal Bulletin**

PLAN YEAR JANUARY 2022 - DECEMBER 2022

Advanced Professionals Insurance & Benefit Solutions is pleased to present the 2022 plan year renewal through the Life Science Washington Health Trust. As you work with your clients through the renewal process, we would like to take this opportunity to highlight the following:

- NEW! The medical product portfolio is being rebranded and refreshed for 2022. Please refer to the medical plan map on Page 5, which illustrates new and discontinued plans, new plan names, and current plan changes.
- Robust in-network virtual care continues to include access to a variety of options through 98point6, Doctor on Demand, Talkspace, Boulder Care and Workit Health.
- Virtual consults, telemedicine, and in-person office visits are all covered under the same copay/cost-share for 2022.
- Custom plan designs for the life science industry available exclusively through the Life Science Washington Health Trust include:
  - » The most comprehensive medical plan designs available to small employers.
  - » Deductibles that range from \$0 \$5,000.
  - » Dual-choice available to groups with as few as 10 enrolled employees.
- In accordance with the <u>No Surprises Act</u>, new ID cards will be distributed beginning January I, 2022, to all covered members, regardless of age, that display innetwork and out-of-network cost shares deductible, out-of-pocket maximum and co-pay for all coverages.
- NEW! Dental enhancements for 2022 include posterior composites and cone beam imaging as covered benefits.
- Rate pass on all non-medical product suites.
- Allstate Identity Protection Pro Plus plan can be offered to cover employee only or employee plus family. <u>Learn more</u>.

Thank you for your continued support of the Life Science Washington Health Trust. We appreciate your partnership and look forward to working with you.



### **Contact Us!**

Questions? Comments? Email us at <u>LifeScienceWA@advprofessionals.com</u>, find resources on the <u>Omnitrade Producer Site</u>, or contact your sales representative:

### **Paul Baker**

206.899.1895

Paul.Baker@advprofessionals.com

### **Nathan Edmondson**

**\** 206.602.3558

Nathan.Edmondson@
 advprofessionals.com

### Amanda Weidman

**\** 206.962.3583

<u>Amanda.Weidman@</u> advprofessionals.com





## Life Science Washington

Life Science Washington is the state's life science trade association, connecting our hundreds of members to each other and to funding, talent, partners and essential business services. Life Science Washington elevates our industry by promoting policies that strengthen the environment for ground-breaking research and product development that improves and saves lives.

## Promoting a Vibrant Life Science Ecosystem

We represent the region's premiere life science ecosystem, consisting of core research and development organizations paired with supporting services. Core organizations are comprised of pharmaceutical, biologics, medical devices/products, manufacturing, and nonprofit research organizations. Supporting services range from testing laboratories to hospitals to logistics suppliers to lawyers to investors to charitable organizations, as examples. We create opportunities that pair core organizations with each other as well as the services they require. The goal is to catalyze economic activity, strengthen our regional capabilities and competitiveness, and speed the development of life changing therapies. We do this through events, talent pooling, collectively bargained purchasing power, advocacy, and educational activities primarily through our sister organization, the Life Science Washington Institute.

### **Events and Networking**

Events are opportunities for networking, education, and showcasing the activities of our member organizations. Our flagship event is Life Science Innovation Northwest conference (early spring). Other events include the East West Summit (summer), Summer Social (late summer), and the Washington Life Science Summit (fall). In addition, we host a monthly networking event for members to connect with each other.

### **Talent Pooling**

Our members list new talent acquisition as the top obstacle to growth. To that end, we created and launched a national talent recruitment campaign, attracting the nation's brightest to our region. We host one of the most active regional Career Centers through our website. Additionally, we partner with area community colleges and member organizations to develop life science technical training programs.

### **Policy Advocacy**

We work closely with elected officials in Olympia and Washington, D.C., increasing awareness of our members' groundbreaking research that directly improves public health, as well as our regional economy.

## Collectively Bargained Purchasing Power

Our Business Solutions Partners are leading industry suppliers who provide members with significant savings on a variety of goods and services, including employee benefits, supplies and equipment, training programs and much more. Our members collectively save over \$18 million annually and represents a major driver for membership. The Health Trust is one of the main benefits offered to our membership.

# Life Science Washington Institute

Our sister organization, Life Science Washington Institute, provides support to life science entrepreneurs and start-up companies via educational, economic and other resources crucial for their success. These services include the WIN (Washington Innovation Network) mentorship program, 1:1 Consulting Services, SBIR/STTR grant writing assistance, and more. Through our Venture Investor and Partnering (VIP) Forums, we bring investors and strategic partners to Seattle for a showcase of the most promising life science companies and research opportunities in Washington.



# **Product Highlights**

#### **Premera Blue Cross**

 NEW! The medical product portfolio is being rebranded and refreshed for 2022. Please refer to the medical plan map on Page 5, which illustrates new and discontinued plans, new plan names, and current plan changes.



- Preventive care focus includes up to 18 annual acupuncture visits in all PPO plans
- Deductibles range from \$0 and \$5,000
- Co-insurance options of 100%, 90%, 80% and 70%
- Dual Choice available for groups of 10 or more employees
- Available networks include Heritage and Heritage Prime
- Deductible waived on diagnostic lab/X-ray services (except HSA plans)

### Delta Dental of Washington \*No Rate Changes\*

 NEW! Dental enhancements for 2022 include posterior composites and cone beam imaging as covered benefits.



 Extensive Network: Premier: 90% of WA Dentists; PPO: 60% of WA Dentists; Participating: Dentists in all 50 states

Delta Dental of Washington

- Annual maximum options of \$1,000, \$1,500, \$2,000 and \$2,500
- Orthodontia riders available to groups with 10 or more employees
- Diagnostic and Preventive Waiver continues to be included in all plans;
   Class I services do not count toward annual benefit maximum

### **VSP Vision Care Inc. \*No Rate Changes\***

- Three vision plans to choose from
- Choice Plan A provides group a low-cost option
- Choice Plan C provides groups with exam/lens/frame benefits every 12 months
- Frame and contact lens allowance options of \$125, \$180 and \$200
- · Safety eye wear rider available

### **Unum \*No Rate Changes\***



- Rates unchanged for 2022 on all Basic Life/AD&D Options
- Buy-up Basic Life/AD&D options, including base times salary plans
- Life/AD&D Benefit: \$20,000 benefit included, at no additional cost, with all medical plans
- Voluntary Life available with \$180,000 guarantee issue
- Custom disability plans and pricing available upon request

### Wellspring EAP \*No Rate Changes\*



- · Three-visit model included with all medical plans
- Six-visit buy-up plan is available
- Emergency Telephone Support 24/7, unlimited phone consultation and more



## Premera Blue Cross



#### Premera Blue Cross

The Life Science Washington Health Trust provides a comprehensive array of Premera Blue Cross medical products. The Trust's offering of innovative plan designs provide customized options, such as virtual care to help serve those specifically in the life science industries.

All medical plans include these great support programs:

- Find a Doctor: Search doctors, clinics, cost estimates and more.
- Virtual care: Diverse in-network access
  - » 98point6: Text-based primary/urgent care from a doctor, 24/7.
  - » <u>Doctor On Demand</u>: Video and phonebased primary/urgent care and mental health therapy.
  - » Talkspace: Video and text-based mental health therapy.
  - » Boulder Care: Treatment for opioid use disorder and alcohol use disorder. Video visits and messaging with a therapist.
  - » Workit Health: Treatment for opioid use disorder and alcohol use disorder. Live chat and video with a therapist.
- 24-Hour NurseLine: Free, confidential health advice from a registered nurse, available 24/7. Number is located on the back of members' Premera ID card.
- Pregnancy and newborn support: BestBeginnings Maternity engages parents from pregnancy through newborn care with personalized tools and support that encourages Discovering risks early. Members can download the BestBeginning app on iOS or Android.

98point6, Doctor On Demand, Talkspace, Boulder Care, and WorkIt Health are independent companies which provide virtual care services on behalf of Premera Blue Cross.

### Premera | 🧛



#### **BLUE CROSS**

An Independent Licensee of the Blue Cross Blue Shield Association

#### Online Resources

Once enrolled in Premera Blue Cross, help your clients take advantage of the quality care and benefits available:

- **Create Member Accounts:** 
  - Create an account and sign in on the secure <u>premera.com</u> member website to get current benefit information. Members can create an account for everyone enrolled on the plan.
- Go Paperless: Members can read their explanation of benefits (EOB) online. Premera will send an email when a new EOB is available to view. To enroll in Paperless EOB, sign in to premera.com, then go to Account Settings.
- Premera Mobile App: The Premera mobile app offers members the opportunity to always have their ID card and health info on the go! Available for iOS or Android.

## **Medical Plans**



### Premera Blue Cross - 2022 Medical Plan Changes

2021 Plan Name	2022 Heritage Name	2022 Heritage Prime Name	2022 Benefit Changes
Plan A	Bio Premier	Discontinued	N/A
Plan B	Bio Premier 200	Bio Prime 200	N/A
Plan C	Bio Premier 250	Discontinued	N/A
New for 2022	Bio Premier 500	Bio Prime 500	N/A
New for 2022	Bio Premier 1500	N/A	N/A
Plan D	Bio Select 300	Discontinued	N/A
Plan E	Bio Select 500	Discontinued	OOPM was \$4,500/\$13,500 Now \$5,000 ind/\$15,000 family
Plan F	Discontinued	Discontinued	N/A
Plan G	Bio Select 1000	Discontinued	Rx copays now \$10/\$35/\$70/\$250 retail/ \$20/\$70/\$140/\$250 mail
Plan H	Discontinued	Discontinued	N/A
Plan I	Bio Select 2000	Bio Prime 2000	Rx copays now \$10/\$35/\$70/\$250 retail/ \$20/\$70/\$140/\$250 mail
Plan J	Discontinued	Discontinued	N/A
Plan K	Bio Select 3000	Discontinued	Rx copays now \$10/\$35/\$70/\$250 retail/ \$20/\$70/\$140/\$250 mail
Plan L	Bio Select 5000	Bio Prime 5000	Rx copays now \$10/\$35/\$70/\$250 retail/ \$20/\$70/\$140/\$250 mail
New for 2022	Bio Choice 1000	N/A	N/A
New for 2022	Bio Choice 2000	N/A	N/A
New for 2022	Bio Choice 5000	N/A	N/A
HSA 2000	HSA 2000	Prime HSA 2000	N/A
HSA 3000	HSA 3000	Discontinued	N/A
HSA 5000	HSA 5000	Prime HSA 5000	N/A

### **Discontinued Plans by Network** – Recommended Mapping

Heritage Network

**Heritage Prime Network** 

Plan F – Map to Bio Select 1000

Plan C – Map to Bio Prime 200

Plan H – Map to Bio select 2000

Plan J – Map to Bio Select 3000

\*Virtual Care copay increasing to standard copay on all non-HSA plans

# **Dental Plan**



Delta Dental of Washington - Monthly Premium						
2-9 Subscribers	EE	ES	ESCI	ESC2+	ECI	EC2
Plan A – PPO	\$62.49	\$135.88	\$184.76	\$217.42	\$111.38	\$144.01
Plan B – PPO	\$67.06	\$145.82	\$198.28	\$233.30	\$119.52	\$154.55
Plan C – PPO	\$57.43	\$124.87	\$169.81	\$199.82	\$102.37	\$132.36
Plan D – PPO	\$60.52	\$131.58	\$178.92	\$210.52	\$107.85	\$139.44
Plan E – Incentive	\$71.08	\$154.57	\$210.17	\$247.30	\$126.69	\$163.82
Plan F – Incentive	\$68.80	\$149.62	\$203.43	\$239.36	\$122.64	\$158.56
Plan G – Voluntary*	\$69.88	\$151.94	\$206.60	\$243.10	\$124.53	\$161.04
10-49 Subscribers	EE	ES	ESCI	ESC2+	ECI	EC2
Plan A – PPO	\$50.74	\$110.32	\$150.00	\$176.52	\$90.43	\$116.96
Plan B – PPO	\$54.45	\$118.40	\$160.99	\$189.41	\$97.05	\$125.46
Plan C – PPO	\$46.63	\$101.38	\$137.86	\$162.21	\$83.10	\$107.45
Plan D – PPO	\$49.13	\$106.83	\$145.27	\$170.91	\$87.56	\$113.22
Plan E – Incentive	\$57.71	\$125.50	\$170.64	\$200.77	\$102.86	\$132.99
Plan F – Incentive	\$55.86	\$121.48	\$165.18	\$194.34	\$99.56	\$128.72
Plan G – Voluntary*	\$56.73	\$123.37	\$167.75	\$197.36	\$101.12	\$130.73
Ortho Child	-	-	\$12.62	\$20.94	\$12.62	\$20.94
Ortho Family	\$2.78	\$5.60	\$33.74	\$47.36	\$30.93	\$44.54
50+ Subscribers	EE	ES	ESCI	ESC2+	ECI	EC2
Plan A – PPO	\$45.91	\$99.81	\$135.71	\$159.70	\$81.82	\$105.78
Plan B – PPO	\$49.28	\$107.11	\$145.65	\$171.37	\$87.80	\$113.52
Plan C – PPO	\$42.20	\$91.74	\$124.74	\$146.75	\$75.19	\$97.23
Plan D – PPO	\$44.45	\$96.65	\$131.43	\$154.64	\$79.23	\$102.43
Plan E – Incentive	\$52.24	\$113.53	\$154.39	\$181.65	\$93.06	\$120.33
Plan F – Incentive	\$50.55	\$109.89	\$149.43	\$175.83	\$90.08	\$116.47
Plan G – Voluntary*	\$51.34	\$111.60	\$151.77	\$178.56	\$91.49	\$118.29
Ortho Child	-	-	\$12.62	\$20.94	\$12.62	\$20.94
Ortho Family	\$2.78	\$5.60	\$33.74	\$47.36	\$30.93	\$44.54
*Groups enrolling on Dental Plan G	are not eligible f	or either ortho	dontia rider.			



## **Additional Products**

### **VSP Vision Care Inc. - Monthly Premium**

CHOICE NETWORK	EMPLOYEE	EMPLOYEE + I DEPENDENT	EMPLOYEE + 2 DEPENDENTS
Plan A (12/24/24)	\$4.65	\$6.75	\$12.08
Plan A with Safety Glasses Rider \$0 Co-pay	\$6.11	\$8.23	\$13.56
Plan B (12/12/24)	\$6.63	\$9.64	\$17.29
Plan B with Safety Glasses Rider \$0 Co-pay	\$8.48	\$11.49	\$19.11
Plan C (12/12/12)	\$11.04	\$16.04	\$28.75
Plan C with Safety Glasses Rider \$0 Co-pay	\$13.18	\$18.17	\$30.88

### **Unum – Monthly Premium**

PLAN I	PLAN 2	PLAN 3	PLAN 4
\$20,000 Life/AD&D	\$50,000 Life/AD&D	1x annual earnings to \$100,000	Ix annual earnings to \$200,000
Included with Medical	Additional \$30,000 to compulsory \$4.80	.16/\$1,000	.16/\$1,000

### Wellspring EAP - Monthly Premium

	BUY-UP 6-VISIT MODEL	
3-visit model included with medical	10 or fewer employees	\$1.50
	I I-50 Employees	\$1.40
	51-100 Employees	\$1.36
	100+ Employees	\$1.31

Voluntary Life/AD&D rates available upon request, or access the voluntary Life/AD&D plan summary for rate details.

Non-medical benefits for Life Science Washington members are provided through Omnitrade.

## Renewals on AP Connect

Dedicated to helping your business grow, Advanced Professionals Insurance & Benefit Solutions has streamlined the renewal process through our fully integrated <u>AP Connect</u> producer platform.



Once your renewal is ready, you will be able to access it anytime at your convenience on AP Connect. You will receive an email from <a href="majorancet@advprofessionals.com">apconnect@advprofessionals.com</a> when your proposal can be downloaded and completed. Please note that the renewal will not be attached to the email; to view and complete the proposal, log into AP Connect and follow the below instructions:

## 4-Step Process to Complete Renewal

- Select "Renewals" from the navigation bar, then select the "Opportunity Name" of the respective group and trust.
- 2. Next, click the "View Proposals" button on the top right.
- 3. You can then download the "Renewal Proposal."
- 4. You will then be able to confirm how the group would like to renew their coverages. For the Life Science Washington Health Trust, you must "Renew With Changes" because of the new medical plan names. For all other AP products, you will also have the option to select "Renew As Is" for 2022.

# 3-Step Process to Complete Group Master Application

- Both the Producer and Benefit
   Administrator (employer) will receive
   access to the GMA once the renewal
   process has begun. The initial preparer (i.e.
   Producer Support or Producer) will
   complete all required fields within the
   GMA.
- The Benefit Administrator will then sign into AP Connect to complete and sign the GMA. All required fields must be completed before the Benefit Administrator can produce a signature. The Benefit Administrator has the ability to modify pre-filled information as needed.
- 3. In the last step, the Producer or Producer Support reviews and executes the completed GMA. Once executed, the GMA and required renewal documents will be delivered to Advanced Professionals, who will process the submission.



# Renewals Tips for 2022

- Renewal forms are due by the 10th of the month prior to the group's renewal date. If the required renewal documents are not received by this date, group eligibility cannot be guaranteed for the scheduled renewal date. Therefore, providers and carriers may inform the employees that they do not have coverage.
- If renewal forms are not received by the last day of the current contract, coverage will automatically terminate. We will assume the group desires to cancel coverage unless advised otherwise.
- Pre-renewal premium invoices should be paid exactly as billed. Please advise your clients to contact the Third Party Administrator (TPA) with any premium or

- enrollment questions, concerns, or discrepancies. Any requested revisions will be reflected on the group's next billing statement. All taxes and fees associated with the Affordable Care Act (ACA) will continue to be included in the invoiced premiums.
- 4. In order to process new group or renewal documents, the group's membership in Life Science Washington must be verified and noted on the GMA. Additionally, the producer must maintain membership with the Life Science Washington.
- Any open enrollment changes can be directed to the TPA, Vimly Benefit Solutions, once the renewal documents have been submitted.

### Renewal Resources - Video Tutorials

Looking for step-by-step instructions on completing your renewal? Watch our AP Connect tutorials to help you complete your renewals and new business submissions.

- · Renewals in AP Connect
- New GMA Training
- New Business Submission
- New Business RFPs

# **Managing General Agent**

Advanced
Professionals
Insurance & Benefit Solutions

Solutions exclusively performs group trust and benefit platform management services. Our clients are the benefit trust or platform, and the producer community. We do not work directly with employer groups, but rather, with underwriters/carriers and producers on rating, new business, and renewals/retention of existing member companies.

The producer maintains the relationship with the employer group, and we maintain the relationship with the producer.

Advanced Professionals Insurance & Benefit Solutions has a full team of knowledgeable and professional staff that is committed to providing the best possible customer service. This includes answering questions and concerns in a timely manner, and identifying and anticipating needs, resulting in more efficient service.

### **Producer Certification**

The following items must be kept current in order to receive commissions, renewals, and requests for proposals:

- Certified Producer Agreement completed annually
- Producer House Agreement for the use of AP Connect
- Current Appointments with all Carriers
- Current Washington State License
- Errors and Omissions Liability Insurance with a limit of no less than \$1,000,000
- Current Association Partner membership

Please note that if a producer's certification is suspended, commissions are not paid.

Producers are allowed 90 days from the date of expiration to become compliant with all of the certification requirements.

After 90 days, commissions will be forfeited, and no retroactive payments will be issued.

### AP Connect – Your Producer Platform

Advanced Professionals' proprietary AP Connect is your end-to-end platform for RFPs, new business and renewals, including 24-hour access to benefit summaries, the most up-to-date booklets and forms, access to provider directories, Rx information, producer communications, and other pertinent Trust documents, such as:



- Underwriting Assumptions and Guidelines
- Producer Commission Schedule
- Marketing and Sales Tools
- Carrier Contact Sheet



## **About Omnitrade**

Omnitrade is an administrative platform that connects employers, vendors, third-party administrators, and professionals to one point of reference for all enrollment, fulfillment, compliance, invoicing, and resource requirements.

An ever-changing marketplace requires tried and true partnerships, and Omnitrade's administrative efficiencies and flexibility enable us to deliver innovative products and services, while maintaining our high client retention.

## Value Proposition for Producers

- Web-based proposal request platform, AP Connect
- Standard commission on all lines of coverage
- Dedicated program manager and customer service team
- Sales and marketing materials conveniently accessible through AP Connect
- · Flexible plan offerings



# Value Proposition for Employers

- Industry Trusts offered via Omnitrade include:
  - > Large-group underwriting capability
  - > Unique medical plan designs
- COBRA administration and other support services provided through the Omnitrade platform at no additional cost include
- · Web-based eligibility management system
- Consolidated billing
- Electronic invoicing and premium payment option
- Access to ancillary lines of coverage with consolidated billing
- Plan materials conveniently available through OmnitradeBenefits.com



## **Customer Service**

## **General Inquiries** and Information

Producer Omnitrade Site
LifeScienceWA@advprofessionals.com

#### **Premera Blue Cross**

www.Premera.com

Customer Service: 800.722.1471

## Delta Dental of Washington

www.DeltaDentalWA.com

Customer Service: 800.554.1907

#### **VSP Vision Care Inc.**

www.VSP.com

Customer Service: 800.877.7195

#### Unum

www.Unum.com

Customer Service: 800.672.1600

### Wellspring

www.WellspringEAP.com

Customer Service: 800.553.7798

### Third-Party Administrator



### Vimly Benefit Solutions

YOUR THIRD-PARTY ADMINISTRATOR

- 425.771.7359
- @ Omnitrade@vimly.com
- Omnitrade P.O. Box 25 Mukilteo, WA 98275

- Maintains and processes member eligibility
- Consolidated billing
- Premium processing
- Premium and eligibility reconciliation
- Producer commissions
- Delinquency processing and adjudication
- Administrative guides for participating employers
- COBRA administration for Trust products at no additional cost
- Premium only plan services for all participating companies at a discounted rate
- Discounted Flex Plan (Section 125) administration, installation, documentation, compliance and employee meetings: flexspending@vimly.com